

PUBLIC EDUCATION



The Helena-Lewis and Clark County Communication Center provides free educational presentations about 911.

The primary goal of our presentation is to increase awareness of the services provided by the Helena-Lewis and Clark County Communication Center and to educate how to properly use the center and its resources, which include when to dial 911, how 911 works, and the information that needs to be provided to Public Safety Telecommunicators. The faster a Public Safety Telecommunicator can receive the information, the faster a person needing can potentially receive life-saving police, fire, or medical assistance.

Being able to reach out to the community can help build the relationship between the Communication Center and the public and allows us an opportunity to show the importance of a Public Safety Telecommunicator. What makes our program special is that it is presented by the ones who answer those 911 calls in our community.

To request a presentation or appear at an event, please contact the 911 Program Manager, Chanel Waples at 406-457-8854 or email cwaples@helenamt.gov. We request approximately 2-4 weeks advance notice prior to the event date.

