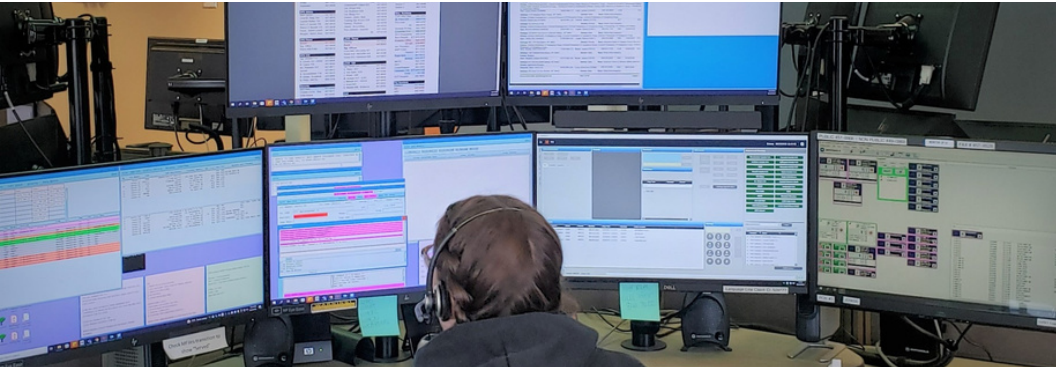


Public Safety Telecommunicator Applicant FAQs



What is the schedule like?

The schedule is currently 12-hour shifts (3-12hr days and a 6hr day) with three set days off, and one of those days as an on-call day. The shifts are assigned by center management. While in training, it is likely that the trainee will move around between shifts to experience the volume and types of calls that come at different times of the day.

How long does training take?

Training may vary depending on the individual and can last approximately 16-weeks. The training program is thorough and will expose the trainee to a variety of programs, situations, expectations of a public safety telecommunicator.

How do I obtain the required certifications?

All required certifications will be obtained during the first year of hire, most during the training period. Center management will register employees for training to obtain certifications.

How long is the hiring process?

This can vary, but on average it takes about a month to get through all of the steps, which include a sit-in with the public safety telecommunicator, a pre-employment test in job related skills, reference checks and a criminal history background check.