

	1 Does your department receive federal funding for any of its services, programs or activities, either in whole or in part			2 Does your department provide full and equal access to ALL its services, programs or activities, regardless of ability			3 Do all printed materials (e.g. forms, brochures, fact sheets, etc.) provided to the public by your department include instructions about how to request alternate formats			4 What types of alternate document formats can your department provide to the public when requested			5 How long does it take for your department to respond to a request that a document be provided in an alternate format, on average			6 Do all printed or electronic materials about department sponsored/ hosted public events, public meetings or public hearings include instructions about how to request accommodations			7 What types of accommodations can your department provide to the public when requested			8 How long does it take for your department to respond to a request for accommodations, on average			9 Does your department charge fees for providing materials in alternative formats or for providing accommodations to customers with disabilities			10 Are promotional or public service videos produced for public viewing about your department or its services captioned for deaf or hard of hearing customers			11 Does your department provide information about any of its services, programs or activities to the public on the Internet			11 (a) If yes to part 1 is the content of these Web pages fully accessible			12 Is a "Notice Under the Americans Disabilities Act" flyer posted in the foyer, reception or front office area of your department			13 Is your department's staff familiar with the city's ADA grievance/complaint procedures when an incident of disability discrimination is alleged			14 Are contractors that bid on capital projects or other contractual work for your department required to sign a statement attesting to their intent to comply with the ADA			15 When selecting contractors or vendors, does the department use criteria that do not discriminate based on disability		
	Y	N	NA	Y	N	NA	Y	N	NA				Y	N	NA				Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA			
Admin Services		X		X				X		Enlarged print, Email, Computer disk	24 hours or less (not including weekends/holidays)		X		American Sign Language interpreters Call-in/speakerphone capability during meetings	24 hours or less (not including weekends/holidays)		X				X	X		X			X			X			X			X			X								
Building Division		X		X				X		Enlarged print	2 – 5 working days	X			American Sign Language interpreters Call-in/speakerphone capability during meetings	2 – 5 working days		X				X	X		X		X			X			X			X			X									
City Attorney	X			X				X		Enlarged print, Email, Computer disk	2 – 5 working days			X	The City Attorney's Office works with the individual requesting the accommodation to provide the information in the requested format.	2 – 5 working days		X				X	X		Not Sure			X	X							X	X		X	X								
City County Admin Building		X		X				X		NA	Don't know (have not responded to such a request before)			X	Assistive listening devices, like FM transmitters	Don't know (have not responded to such a request before)			X			X		X			X			X			X			X			X									
City Manager		X		X				X		Enlarged print, Email, Computer disk	Don't know (have not responded to such a request before)	X			Call-in/speakerphone capability during meetings	Don't know (have not responded to such a request before)		X				X	X		X			N		X						X	X		X	X								
Civic Center		X		X				X		Accessible website	Don't know (have not responded to such a request before)			X	Assistive listening devices, like FM transmitters	Don't know (have not responded to such a request before)		X				X			X	X		X		X			X			X			X									
City Clerk		X		X			X			Audio recording	2 – 5 working days	X			NA	Don't know (have not responded to such a request before)		X									X	X					X			X			X		X							

City Wide Summary Chart of 15 Base Survey Questions Responses for 2016 ADA Self Evaluation

	1 Does your department receive federal funding for any of its services, programs or activities, either in whole or in part			2 Does your department provide full and equal access to ALL its services, programs or activities, regardless of ability			3 Do all printed materials (e.g. forms, brochures, fact sheets, etc.) provided to the public by your department include instructions about how to request alternate formats			4 What types of alternate document formats can your department provide to the public when requested			5 How long does it take for your department to respond to a request that a document be provided in an alternate format, on average			6 Do all printed or electronic materials about department sponsored/ hosted public events, public meetings or public hearings include instructions about how to request accommodations			7 What types of accommodations can your department provide to the public when requested			8 How long does it take for your department to respond to a request for accommodations, on average			9 Does your department charge fees for providing materials in alternative formats or for providing accommodations to customers with disabilities			10 Are promotional or public service videos produced for public viewing about your department or its services captioned for deaf or hard of hearing customers			11 Does your department provide information about any of its services, programs or activities to the public on the Internet			11 (a) If yes to part 1 is the content of these Web pages fully accessible			12 Is a "Notice Under the Americans Disabilities Act" flyer posted in the foyer, reception or front office area of your department			13 Is your department's staff familiar with the city's ADA grievance/complaint procedures when an incident of disability discrimination is alleged			14 Are contractors that bid on capital projects or other contractual work for your department required to sign a statement attesting to their intent to comply with the ADA			15 When selecting contractors or vendors, does the department use criteria that do not discriminate based on disability		
	Y	N	NA	Y	N	NA	Y	N	NA				Y	N	NA				Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA			
Engineering Identified person	X			X				X		Enlarged print, Email, Computer disk	Don't know (have not responded to such a request before)	Y			NA	Don't know (have not responded to such a request before)		X					Y																									
Fire Department Identified person	X			X			X			Enlarged print, Email, Computer disk, Audio Recording	Don't know (have not responded to such a request before)		X		American Sign Language interpreters	Don't know (have not responded to such a request before)		X				X			X																							
Municipal Court Identified person	X			X				X		Enlarged Print, Braille, Web Site, Email, Computer Disk	Don't know (have not responded to such a request before)		X		American Sign Language interpreters Call-in/speakerphone capability during meetings	Don't know (have not responded to such a request before)		X			X							X			X												X					
Heritage Council		X		X				X		Enlarged print, Email, Computer disk	Don't know (have not responded to such a request before)		X		Call-in/speakerphone capability during meetings	Don't know (have not responded to such a request before)		X			X							X			X																	
Human Resources		X		X				X		Enlarged print, Email, Computer disk	24 hours or less (not including weekends/holidays)			X	American Sign Language interpreters Assistive listening devices, like FM transmitters Call-in/speakerphone capability during meetings	24 hours or less (not including weekends/holidays)		X			X	X						X	X														X					
Parking Commission Identified person	X			X				X		Enlarged print, Email, Computer disk	Don't know (have not responded to such a request before)			X	American Sign Language interpreters Call-in/speakerphone during meetings	Don't know (have not responded to such a request before)		X			X	X						X	X														X					

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	Y	N	NA	Y	N	NA	Y	N	NA				Y	N	NA				Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA	Y	N	NA			
Parks & Recreation		X			X			X		Audio recording, Enlarged print, Accessible website, Email, Computer disk	Don't know (have not responded to such a request before)		X		American Sign Language interpreters Electronic/computer-based document readers Call-in/speakerphone capability during meetings	Don't know (have not responded to such a request before)		X			X		X				X			X			X			X			X			X						
Planning Division	X				X			X		Audio recording, Email, Computer disk	2-5 working days	X			American Sign Language interpreters Assistive listening devices, like FM transmitters Call-in/speakerphone capability during meetings	24 hours or less (not including weekends/holidays)		X			X	X					X			X			X			X			X			X						
Police	X			X				X		Email	Don't know (have not responded to such a request before)		X		American Sign Language interpreters	24 hours or less (not including weekends/holidays)					X	X					X			X			X				X			X			X					
HATS	X			X			X			Audio recording Enlarged print Braille Computer disk	2-5 working days	X			American Sign Language interpreters Call-in/speakerphone capability during meetings	2-5 working days		X			X			X		X				X			X			X			X			X						
Solid Waste	X			X				X		Enlarged print & Email	Don't know (have not responded to such a request before)		X		NA	Don't know (have not responded to such a request before)		X			X						X	X		X			X			X			X			X						
W, WW, SW & Utility Maint	X			X			X			Accessible Website & Email	24 hours or less (not including weekends/holidays)	X			Electronic/computer-based readers, speakerphone capability during meetings	24 hours or less (not including weekends/holidays)		X		X			X				X			X	X			X			X			X								

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