



**CITY OF HELENA
ADA Compliance Committee
January 21, 2025 Meeting**

ADA Grievance Investigation Report

DATE: January 14, 2025

TO: ADA Compliance Committee

FROM: Ellie Ray, Senior Planner

RE: ADA Complaints Status Report

One (1) Title II ADA issue was raised to the City between September 17, 2024, and January 14, 2025, for discussion at the January 21, 2025 ADA Compliance Committee meeting.

Date of Complaint Receipt: December 17, 2024

Topic of Complaint: Lack of Accessible Golf Cart at Bill Roberts Golf Course

A complaint was submitted pertaining to the need for the City to provide an accessible golf cart for rent at Bill Roberts Golf Course. City staff will request a budgetary amendment from the City Commission to approve the necessary funding appropriations to procure an accessible golf cart as soon as practicable. The Parks, Recreation, and Open Lands Department will establish the necessary policies and procedures to govern the use and rent of said device by the public. Per the city's ADA grievance procedures, the complainant may request reconsideration of the issues within thirty (30) days of receipt of the city's determination in writing, which was issued January 7, 2025 (e.g., February 6, 2025).